

To: All Residents

From: Domus Inc.

Date: March 26th, 2021

Common Space Facilities

The following measures are designed to protect the health and safety of all residents and guests to minimize the risk of spreading COVID-19. They were delivered in accordance with information from the Ontario government website. Protecting the residents of our multi-unit residential properties depends, in part, on understanding the mode of COVID-19 transmission. [Click here](#) for how it spreads.

Residents, who self-isolate in their units, avoid lingering in common areas, and ride elevators alone or in very restricted groups to protect from direct contact and respiratory droplet transmission. However, the potential for indirect contact through high-touch surfaces and shared facilities means that building managers must take steps to ensure that those surfaces are sanitized appropriately and frequently.

Symptoms

If you are experiencing any symptoms, do NOT access any common facilities including the study rooms, fitness room, the lounge or the reception area. COVID-19 symptoms may include fever, chills, cough, shortness of breath, sore throat, nasal congestion, loss of smell, headache, muscle aches, fatigue, or loss of appetite.

Any residents who test positive for COVID-19 must report this immediately to management at domusfix@gmail.com. Residents who test positive for COVID-19 will be required to self-isolate for 14 days. Anyone who has arrived from outside of Canada, or who is in contact with a confirmed COVID-19 case, must self-isolate for 14 days and monitor for symptoms. Ontario self assessment <https://covid-19.ontario.ca/self-assessment/>

Reducing Transmission

- No handshaking as the new norm
- Use email or phone for service as default
- Practice good hygiene: frequent hand washing with soap and water and use of hand sanitizers; avoid touching one's face, respiratory etiquette; disinfect frequently touched surfaces, etc
- Maintain reasonable physical distancing as much as possible when outside the home and use a non-medical mask or face covering in situations where reasonable physical distancing cannot be consistently maintained, or Plexiglass barriers are not available.
- Maintain a zero-tolerance standard for yourself, family, and close friends to not socialize when any of you have the symptoms of a cold, flu, or COVID-19, including coughing and sneezing.

Rules for Residents

We required all residents (tenants and sublets) to adhere to the following rules. If the rules are not respected we will be forced to close the areas to adhere to health and safety guidelines.

Fitness

As of July 20th, 2020, the fitness room for resident use.

- Occupancy Limit: No more than 3 people in the fitness room at any given time.
- Available hours: Monday to Thursday 7:00AM-9:00PM and Friday to Sunday 7:00AM-11:00PM. The reduced hours will allow cleaners to properly disinfect the gym and equipment daily.
- Only residents are allowed in the fitness room - absolutely no guests.
- Residents must adhere to physical distancing of at least 2 metres (6 feet).

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- Residents must wash hands in the bathroom **before** and **after** a workout and use wipes while transitioning between pieces of equipment.
- Residents must use wipes to clean equipment after each use.
- Residents must allow equipment to air dry naturally before using.

Study Rooms

- Occupancy limit: only 2 people allowed in a study room at a time.
- Face masks are mandatory while in the study room with another person.
- Access for residents only - absolutely no guests.
- Available hours: Monday to Thursday 7:00AM-9:00PM and Friday to Sunday 7:00AM-11:00PM.
- Upon leaving, residents must clean the surface of the table and seat.
- Residents must not leave any personal items or garbage/recycling in the room.

Lounge

- Occupancy limit: no more than 10 people at any given time - must be seated and practicing social distancing.
- Available hours: Monday to Thursday 7:00AM-9:00PM and Friday to Sunday 7:00AM-11:00PM.
- Face masks are mandatory while in the lounge.
- Access for residents only - absolutely no guests.
- Residents must adhere to social distancing of at least 2 metres (6 feet).
- Communal equipment such as pool balls and pool cues have been removed until further notice.
- Residents must wash hands **before** and **after** using the room.

Guidelines for Residents – Maintenance Work Orders

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- Residents are to report any maintenance issues or questions to management by emailing domusfix@gmail.com.
- On the day of the scheduled work order, the resident must ensure that the area where the contractor will be conducting the repair is clean in order to limit the amount of surfaces the contractor may have to touch.
- The contractor will arrive in proper PPE. We highly recommend the tenant wear a mask as well. Ensure the tenant is practicing social distancing.
- The tenant must let us know the following in order to complete a work order:
 - **Are you experiencing any symptoms?**
 - **Have you travelled within the last 14 days?**
 - **Have you come into contact with anyone who has tested positive with COVID19?**
- Our team will aim to complete work orders within 48 hours of receiving the maintenance request but residents could expect some delays if the repair is not.



Thank you for doing your part. We will get through this together!